

SUPPORTING STUDENT SUCCESS

Academic Counseling & Support

At its core, Fordham University is committed to the holistic development of students' academic and personal success. We offer proactive academic support for our students through student-centered activities and programs, intentional goal-setting, and opportunities for personal and professional discernment. The dean's offices student support and success teams can assist you in these areas, as well as connect you with other available resources at the University. Students can contact their respective dean's office or be referred to develop an individualized success plan.

College Writing Center

A service free to all Fordham students, the Writing Center encourages and helps improve student writing of all levels and across all disciplines. Our aim is to provide personalized instruction that will enhance students' prose and help them become more confident writers. To ensure that students reach these goals, we offer up to 90 minutes of one-on-one instruction per week, during which we will assist in all stages of writing, from brainstorming, to drafting, to revising. Additionally, our tutors—a select group of masters and doctoral students—offer collaborative consultations and provide free workshops on academic writing.

Students can register and make appointments at the Writing Center's web site. If students cannot attend their session, they should log on to the online sign-up site and cancel their appointment. If students are not present at the start of their appointment time, the session will be made available to other students. Walk-ins are also welcome whenever space is available.

Students should bring a hard copy of their assignment and be prepared to work with their tutor.

For more information about hours and locations on each campus, visit the Writing Center's web site.

College and Departmental Tutoring Services

Gabelli School of Business: Father Boyle Society and Beta Alpha Psi members provide peer-to-peer tutoring for students seeking assistance in a business course. Interested students should visit Gabelli Access, stop by the Gabelli Study Center (Hughes Hall 4th floor), or email Brian Dunn at bdunn@fordham.edu to reserve a tutor.

Fordham College at Rose Hill and Fordham College Lincoln Center offer tutoring services for most academic departments, free of charge. Please visit this website for details. For any subject area not listed below, please consult with the associate chair for undergraduates of the department.

Classical Languages (Greek and Latin): Graduate students in the department provide tutoring for undergraduates in Greek and Latin. Students can consult either their professor or the Chair of the Department of Classics for further details.

Economics: The Economics Tutoring Center is available to assist students in preparing for classes, examinations, and homework, and in mastering the fundamentals of economics. At Rose Hill, the Economics

Tutoring Center is located in Dealy Hall E-535. At Lincoln Center, we use several locations for the Economics Tutoring Center. Please see Kerri Maguire in Lowenstein 924 to direct you to the tutoring center location (212-636-6381). Visit the tutoring center's website for more information.

English: Each of Fordham's three campuses has a writing center. At Rose Hill, the writing center is located in the Walsh Library Reference Area, Room 121. At Lincoln Center, it is located in the Quinn Library at 140 W. 62nd Street, Room 233. The Westchester Campus Writing Center is for Professional and Continuing Studies students and is located in Room 202. Students can register and schedule appointments online.

Modern Languages: Free tutoring, practice, and conversation is available in all languages taught by the department. Skilled junior and senior language majors and students who are native speakers serve as tutors. No appointment is needed, but students should check individual tutors' hours before visiting.

The language learning centers in Keating B25 (RH) and LL 412 (LC) also provide instructional technology for language students, as well as access to international television stations and films.

Information Technology Services

Web: <https://www.fordham.edu/IT>

Fordham University's information technology services are provided in support of students' academic goals. Please visit the Student Technology Services website for detailed information on such services as my.fordham.edu, Fordham email accounts, computer maintenance and security tips, IT Customer Care, recommended computer specifications, cellular services, and the network.

Fordham University Portal

Web: <https://my.fordham.edu>

My.Fordham is the gateway to Fordham's online resources including Blackboard; MyFiles (the university file storage system), campus and personal announcements; your Fordham Gmail and Google Apps; and registration, financial aid, bill payment, and academic course information through Banner; the student information system. Tutorials online help you students navigate and customize your their portal tabs.

To gain access to the portal, you students will need to have claimed your their AccessIT ID. To do this, open your the browser and go to my.fordham.edu. In the first-time user's box, click the "Click Here to Claim your AccessIT ID and set Your Password" link and follow the on-screen prompts. If you problems are encountered, problems please call the Help Desk at 718-817-3999 for assistance; only they can help you students validate your their personal information and escalate the issue if necessary.

Computer Labs

Web: <https://www.fordham.edu/computerlabs>

Maintained by the Instructional Technology Academic Computing (ITAC) Department, public computer labs are available in the following locations:

- Rose Hill: Keating Hall 312, 317, 318, and the Walsh Library
- Lincoln Center: Lowenstein 310, 308, 306, 304
- Westchester: WC 217 (PCs) and WC 220 (Macs)

Here students can utilize both Macintosh and Windows computers. Access is available to a wide range of hardware and software for use

by the academic community, including business applications (word processing, spreadsheets, etc), programming languages, statistical packages, utilities, access to Internet, and e-mail. Computer lab assistants are available to answer any questions.

Walsh Library Hours¹:

- Monday-Thursday: 8:30 a.m. – 12 a.m.
- Friday: 8:30 a.m. – 9 p.m.
- Saturday: 9 a.m. – 10 p.m.
- Sunday: 12 p.m. – 12 a.m.

¹Some computer labs may be available all night in the late night zone.

Educational Discounts

Special educational discounts are available on personal computers at Fordham’s computer purchases.

Fordham IT Customer Care

Web: <https://www.fordham.edu/helpIT>

Fordham IT Customer Care is available to all Fordham University faculty, staff, and students. They address questions and problems with initial computer setup, your computer’s operating system, software applications, claiming your AccessIT ID, Gmail, and wireless and network connections. IT Customer Care can be reached by phone or in person during regular business hours, and by email.

Telephone: 718-817-3999

E-mail: helpit@fordham.edu

Monday to Friday, 8 a.m. to 8 p.m.; Saturdays, 10 a.m. – 6 p.m.

Walk-In Centers Regular Hours (check our website for summer hours)

Rose Hill Campus:

Hours: Monday–Friday, 8 a.m. – 8 p.m.; Saturdays, 10 a.m. – 6 p.m.

Location: McGinley Center, Room 229

Lincoln Center Campus:

Hours: Monday–Friday, 10 a.m. – 6 p.m.; closed on Saturdays

Location: Lowenstein, Room SL19

Resident Technology Consultant Program

Web: <https://www.fordham.edu/RTC>

If you live in the residence halls, you can contact your Resident Technology Consultant (RTC) for in-room assistance. The RTC is the primary source of technology related assistance for students living in the residence halls and can help with many of the same issues as IT Customer Care.