Supporting Student Success

College Writing Center

Web: https://www.fordham.edu/info/20126/writing_center

Providing more than a proofreading service, our tutors will work with you on a variety of logical, rhetorical, and grammatical concerns in your writing. We can assist you with any type of writing from your curriculum, from conception, to composition, to completion. Our aim is not only to help you perfect an individual essay; we want to help you develop the tools you need to become a better writer. Our service is free and, if you come with the right expectations and the willingness to participate actively in the session, extremely effective. Visit the website for more information.

Mathematics Help Room

At Rose Hill, the Department of Mathematics runs a Math Help Room in JMH 410. Staffed by professors and upper-class mathematics students, the Help Room is generally open from 9:30 a.m. to 4:30 p.m. from Monday through Friday. No appointment is necessary.

Economics Tutoring Center

Web: https://www.fordham.edu/info/20930/economics/2055/economics_tutoring_center

The Economics Tutoring Center offers free tutoring services in Basic Microeconomics, and Basic Macroeconomics and for those sections of Statistics I and Statistical Decision Making that use the department approved textbook. The center is located in the economics department; Fifth Floor, Dealy Hall, Room E-535. We can be contacted during the academic year at 718-817-3149 or via e-mail at ecotutor@fordham.edu.

Information Technology Services

Web: https://www.fordham.edu/IT

Fordham University’s information technology services are provided in support of your academic goals. Please visit the Student Technology Services website at https://www.fordham.edu/info/21737/student_technology_services for detailed information on such services as My.Fordham.edu (http://My.Fordham.edu), your Fordham e-mail account, computer maintenance and security tips, IT Customer Care, recommended computer specifications, cellular services, and the network.

Fordham University Portal

Web: my.fordham.edu (http://my.fordham.edu)

My.Fordham is the gateway to Fordham’s online resources including Blackboard; MyFiles (the university file storage system), campus and personal announcements; your Fordham Gmail and Google Apps; and registration, financial aid, bill payment, and academic course information through Banner; the student information system. Tutorials online help you navigate and customize your portal tabs.

To gain access to the portal, you will need to have claimed your AccessIT ID. To do this, open your browser and go to my.fordham.edu (http://my.fordham.edu). In the first-time user’s box, click the “Click Here to Claim your AccessIT ID and set Your Password” link and follow the on-screen prompts. If you encounter problems please call the Help Desk at 718-817-3999 for assistance; only they can help you validate your personal information and escalate the issue if necessary.

Computer Labs

Web: www.fordham.edu/computerlabs (http://www.fordham.edu/computerlabs)

Maintained by the Instructional Technology Academic Computing (ITAC) Department, public computer labs are available in Keating B25, the commuter lounge in McGinley, and also at the Walsh Library. Here students can utilize both Macintosh and Windows computers. Access is available to a wide range of hardware and software for use by the academic community, including business applications (word processing, spreadsheets, etc.), programming languages, statistical packages, utilities, access to Internet, and e-mail. Computer lab assistants are available to answer any questions.

Walsh Library Hours:

Monday–Thursday: 8:30 a.m.–12 a.m.
Friday: 8:30 a.m.–7 p.m.
Saturday: 9 a.m. –10 p.m.
Sunday: 12 p.m. –12 a.m.

1 Some computer labs may be available all night in the Late Night Zone.

Public Access Lab Hours:

Monday–Thursday: 9 a.m.–10 p.m.
Friday: 9 a.m.–6 p.m.
Sunday: 1 p.m.–9 p.m.

Teaching Lab Hours

Contact William Campbell at 718-817-4467 or by e-mail at wcampbell@fordham.edu for information about the teaching labs and their hours of operation.

Educational Discounts

Special educational discounts are available on personal computers at Fordham’s computer purchases and cellular service at Fordham’s cellular services.

Fordham IT Customer Care

Web: www.fordham.edu/helpIT (http://www.fordham.edu/helpIT)

Fordham IT Customer Care provides support to all Fordham University faculty, staff, and students. Questions about your computer’s operating system, initial setup, software applications, claiming your AccessIT ID via the Portal (my.fordham.edu (http://my.fordham.edu)), e-mail access, or network connection may be directed to ITCC by phone, e-mail, or request form.

Hours: Monday–Friday, 8 a.m.–8 p.m.
Telephone: 718-817-3999
E-mail: helpit@fordham.edu

In-person help is available through our IT Customer Care Centers located on both the Rose Hill and Lincoln Center campuses, which in addition to the above services also provide warranty hardware Support for select vendors.

Rose Hill Campus:
Hours: Monday–Friday, 8 a.m.–8 p.m.
Supporting Student Success

Location: McGinley Center, Room 229

Lincoln Center Campus:
Hours: Monday–Friday, 10 a.m.–6 p.m.
Location: Lowenstein, Room SL19A

Resident Technology Consultant Program
Web: https://www.fordham.edu/RTC

If you live in the residence halls, you can contact your Resident Technology Consultant (RTC) for in-room assistance. The RTC is the primary source of technology related assistance for students living in the residence halls and can help with many of the same issues as IT Customer Care.