SUPPORTING STUDENT SUCCESS

Assistant Dean for Student Support and Success

At its core, Fordham University is committed to the holistic development of students' academic and personal success. We offer proactive academic support for our students through student-centered activities and programs, intentional goal-setting, and opportunities for personal and professional discernment. The assistant dean for student support and success can assist you in these areas, as well as connect you with other available resources at the University. Students can contact the assistant dean directly (Tracyann Williams, twilliams126@fordham.edu) or be referred to develop an individualized success plan.

College Writing Center

Providing more than a proofreading service, our tutors will work with you on a variety of logical, rhetorical, and grammatical concerns in your writing. We can assist you with any type of writing from your curriculum, from conception, to composition, to completion. Our aim is not only to help you perfect an individual essay; we want to help you develop the tools you need to become a better writer. Our service is free and, if you come with the right expectations and the willingness to participate actively in the session, extremely effective. Visit the website for more information.

Mathematics Help Room

LC: Lowenstein 302F

The Department of Mathematics runs a Math Help Room staffed entirely by faculty, both full-time and part-time. It is located in Lowenstein 302F and is available 12 hours per week. The exact schedule varies from semester to semester and is posted on the door of that room. The Help Room is available on four different weekdays, one of which has hours in the late afternoon to early evening. No appointment is necessary to come to the Help Room—assistance is provided on a first-come, first-served basis. Any student enrolled in a mathematics course at Fordham is welcome to come and seek help. There is no charge for this service.

Economics Tutoring Center

The Economics Department offers free tutoring services in ECON 1100 Basic Macroeconomics, ECON 1200 Basic Microeconomics, ECON 2140 Statistics I, and ECON 2142 Statistical Decision Making. The Tutoring Center is located at the Math and Economics Help Room on the third floor in Room LL302F. The office telephone number is 212-636-7410. During the regular semester, the Center is staffed four days a week, and the times are posted. Feel free to stop by. If a tutor is available, we will be happy to assist you. If a tutor is not free, you can sign up for a time slot that will work for you. If you are unable to keep an appointment, please call to notify us as soon as possible. Visit the website for more information.

Information Technology Services

Fordham University’s information technology services are provided in support of your academic goals. Please visit the Student Technology Services website for detailed information on such services as My.Fordham, your Fordham email account, computer maintenance, and security tips, IT Customer Care, recommended computer specifications, cellular services, and the network.

Fordham University Portal

My.Fordham is the gateway to Fordham’s online resources, including Blackboard; MyFiles (the university file storage system); campus and personal announcements; your Fordham Gmail and Google Apps; and registration, financial aid, bill payment, and academic course information through Banner—the student information system. Tutorials online help you navigate and customize your portal tabs.

To gain access to the portal, you will need to have claimed your AccessIT ID. To do this, open your browser and go to https://my.fordham.edu. In the first time user’s box, click the “Click Here to Claim your AccessIT ID and set Your Password” link and follow the on-screen prompts. If you encounter problems, please call the Help Desk at 718-817-3999 for assistance; only they can help you validate your personal information and escalate the issue if necessary.

Computer Labs

The Teaching Computer Labs located on the third floor, Rooms 304, 306, and 308 and the Public Access Lab in the Quinn Library in the Lowenstein Building are maintained by the Instructional Technology Academic Computing (ITAC) Department. At the computer labs students can utilize both Macintosh and Windows computers. Access is available to a wide range of hardware and software for use by the academic community, including business applications (word processing, spreadsheets, etc), programming languages, statistical packages, utilities, access to Internet, and e-mail. Computer user assistants are available to answer any questions. Visit the website for more information.

Library Public Access Hours

Monday–Thursday: 8 a.m. – 2a.m.
Friday: 8 a.m. – 8 p.m.
Saturday: 9 a.m. – 7 p.m.
Sunday: 12 p.m. – 2 a.m.

Teach Lab Public Access Hours

Monday–Friday: 8:30 a.m. – 9 p.m.

Educational Discounts

Special educational discounts are available on personal computers at Fordham’s Computer Purchases and cellular service at www.fordham.edu/ramcell.

Fordham IT Customer Care

Fordham IT Customer Care provides support to all Fordham University faculty, staff, and students. Questions about your computer’s operating system, initial setup, software applications, claiming your AccessIT ID via the Portal (my.fordham.edu), e-mail access, or network connection may be directed to ITCC by phone, e-mail, or request form. Visit the website for more information.

Hours

Monday–Friday, 8 a.m. – 8 p.m.
Telephone: 718-817-3999
E-mail: helpit@fordham.edu

In-person help is available through our IT Customer Care Centers, located on both the Rose Hill and Lincoln Center campuses, which in addition to the above services also provide warranty hardware support for select vendors.
Supporting Student Success

Rose Hill Campus
Hours: Monday–Friday, 8 a.m. – 8 p.m.
Location: McGinley Center, Room 229

Lincoln Center Campus
Hours: Monday–Friday, 10 a.m. - 6 p.m.
Location: Lowenstein, Room SL19A

Resident Technology Consultant Program
If you live in the residence halls you can contact your Resident Technology Consultant (RTC) for in-room assistance. The RTC is the primary source of technology related assistance for students living in the residence halls and can help with many of the same issues as IT Customer Care. Visit the website for more information.

The Olga M. Ficarra/Francis J. Morison Language Laboratory
Modern language students at Fordham University have access to Fordham’s Language Learning Centers at the Rose Hill and Lincoln Center campuses. Both facilities provide the tools and instructional materials necessary for students to reach a determined level of proficiency as they complete their core language courses in an environment that encourages and promotes the study of language. Both facilities offer various levels of oral/aural language practice via text-based audio, video, and CD-ROM programs and powerful interactive software featuring voice recognition and on-screen performance evaluations. Each facility also features satellite television programming in various languages available at each computer station as well as a state-of-the-art projection system for group viewings of multimedia presentations. At present, Fordham’s Language Learning Centers provide material for practice in Arabic, Chinese, French, German, Italian, Japanese, Portuguese, Russian, and Spanish. The aim of Fordham’s Language Learning Centers is to make available to students and faculty the most up-to-date equipment and the very latest in computer-assisted language learning technology in an inviting and user-friendly environment. Visit the website for more information.

Gerald M. Quinn Library
The Gerald M. Quinn Library is located on the street level of the Leon Lowenstein building. It supports the curricula of Fordham College at Lincoln Center, the Graduate School of Social Service, the Graduate School of Business, and the Graduate School of Education. An open-stack facility, the library houses over 400,000 volumes, over 18,000 periodical subscriptions (full-text online and hard copy), as well as a DVD and CD collection in the AV lab. Fordham’s online catalog (OPAC) reflects the holdings of the Lincoln Center, Westchester, and Rose Hill collections, as well as the Fordham Law School Library, and is available at over 150 PCs throughout the library. More than 230 online databases may be accessed in the library or via remote access. Items at any Fordham library are available by request to Lincoln Center students within 24 to 48 hours. Items at other universities are available to Lincoln Center students through standard interlibrary loan procedures. With a valid Fordham I.D., undergraduates may gain reference (not borrowing) privileges to the Fordham Law School Library. The Sidney Rosenblatt Holocaust Collection is housed in the Quinn Library. Its more than 10,000 titles chronicle the Holocaust through survivor’s memoirs, historical monographs, journals, videos, photographs, and artifacts. There are two public computer labs in the Quinn Library which contain PCs, multimedia PCs, DVD and CD players, and VCRs.

For information regarding the hours, services and policies of the university libraries, please refer to the Fordham University Library website at www.library.fordham.edu or the Fordham University Library Handbook.

Visual Arts Complex
LC: Lowenstein, Street Level, SL 24A-F
Visual Arts Office: Lowenstein 423, 212-636-6303
The 12,000-square-foot Visual Arts Complex at Lincoln Center has studios designed to offer the best possible environment for each discipline: A large airy painting and drawing studio, a dedicated graphics lab with all of the industry standard graphics programs, state-of-the-art-film and video-editing and screening facilities, an architectural lab with computers, and large plotter printers and work tables. In addition, there is an outstanding photography area with computer and printing digital capabilities, a well-equipped darkroom, and separate finishing and critique rooms. We make every effort to keep all software and hardware up-to-date and equivalent to industry standards.

All studios are available to students whenever classes are not in session including weekends, evenings, and school breaks.

The department has two galleries at Lincoln Center. The Ildiko Butler Gallery is located near the 60th Street entrance. Exhibits feature senior student projects and museum-quality exhibitions of interest to the entire university community. The Susan Lipani Gallery, located in the Visual Arts Complex, features student work and the work of invited artists related to the curriculum.

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