To do this, open your browser and go to my.fordham.edu. In the first time user’s box, click the “Click Here to Claim your AccessIT ID and set Your Password” link and follow the on-screen prompts. If you encounter problems, please call the Help Desk at 718-817-3999 for assistance; only they can help you validate your personal information and escalate the issue if necessary.

**Computer Labs**

The Teaching Computer Labs located on the third floor, Rooms 304, 306, and 308 and the Public Access Lab in the Quinn Library in the Lowenstein Building are maintained by the Instructional Technology Academic Computing (ITAC) Department. At the computer labs students can utilize both Macintosh and Windows computers. Access is available to a wide range of hardware and software for use by the academic community, including business applications (word processing, spreadsheets, etc), programming languages, statistical packages, utilities, access to Internet, and e-mail. Computer user assistants are available to answer any questions. Visit the website for more information.

**Library Public Access Hours**

Monday–Thursday: 8 a.m.–2 a.m.
Friday: 8 a.m.–8 p.m.
Saturday: 9 a.m.–7 p.m.
Sunday: 12 p.m.–2 a.m.

**Teach Lab Public Access Hours**

Monday–Friday: 8:30 a.m.–9 p.m.

**Educational Discounts**

Special educational discounts are available on personal computers at Fordham’s Computer Purchases and cellular service at www.fordham.edu/ramcell.

**Fordham IT Customer Care**

Fordham IT Customer Care provides support to all Fordham University faculty, staff, and students. Questions about your computer’s operating system, initial setup, software applications, claiming your AccessIT ID via the Portal (my.fordham.edu), e-mail access, or network connection may be directed to ITCC by phone, e-mail, or request form. Visit the website for more information.

**Hours**

Monday–Friday: 8 a.m.–8 p.m.

Telephone: 718-817-3999

E-mail: helpit@fordham.edu

In-person help is available through our IT Customer Care Centers, located on both the Rose Hill and Lincoln Center campuses, which in addition to the above services also provide warranty hardware support for select vendors.

**Rose Hill Campus**

Hours: Monday–Friday, 8 a.m.–8 p.m.
Location: McGinley Center, Room 229

**Lincoln Center Campus**

Hours: Monday–Friday, 10 a.m.–6 p.m.
Location: Lowenstein, Room SL19A

**Resident Technology Consultant Program**

If you live in the residence halls you can contact your Resident Technology Consultant (RTC) for in-room assistance. The RTC is the primary source of technology related assistance for students living in
the residence halls and can help with many of the same issues as IT Customer Care. Visit the website for more information.

The Olga M. Ficarra/Francis J. Morison Language Laboratory

Modern language students at Fordham University have access to Fordham’s Language Learning Centers at the Rose Hill and Lincoln Center campuses. Both facilities provide the tools and instructional materials necessary for students to reach a determined level of proficiency as they complete their core language courses in an environment that encourages and promotes the study of language. Both facilities offer various levels of oral/aural language practice via text-based audio, video, and CD-ROM programs and powerful interactive software featuring voice recognition and on-screen performance evaluations. Each facility also features satellite television programming in various languages available at each computer station as well as a state-of-the-art projection system for group viewings of multimedia presentations. At present, Fordham’s Language Learning Centers provide material for practice in Arabic, Chinese, French, German, Italian, Japanese, Portuguese, Russian, and Spanish. The aim of Fordham’s Language Learning Centers is to make available to students and faculty the most up-to-date equipment and the very latest in computer-assisted language learning technology in an inviting and user-friendly environment. Visit the website for more information.

Gerald M. Quinn Library

The Gerald M. Quinn Library is located on the street level of the Leon Lowenstein building. It supports the curricula of Fordham College at Lincoln Center, the Graduate School of Social Service, the Graduate School of Business, and the Graduate School of Education. An open-stack facility, the library houses over 400,000 volumes, over 18,000 periodical subscriptions (full-text online and hard copy), as well as a DVD and CD collection in the AV lab. Fordham’s online catalog (OPAC) reflects the holdings of the Lincoln Center, Westchester and Rose Hill collections, as well as the Fordham Law School Library, and is available at over 150 PCs throughout the library. More than 230 online databases may be accessed in the library or via remote access. Items at any Fordham library are available by request to Lincoln Center students within 24 to 48 hours. Items at other universities are available to Lincoln Center students through standard interlibrary loan procedures. With a valid Fordham I.D., undergraduates may gain reference (not borrowing) privileges to the Fordham Law School Library. The Sidney Rosenblatt Holocaust Collection is housed in the Quinn Library. Its more than 10,000 titles chronicle the Holocaust through survivor’s memoirs, historical monographs, journals, videos, photographs, and artifacts. There are two public computer labs in the Quinn Library which contain PCs, multimedia PCs, DVD and CD players, and VCRs.

For information regarding the hours, services and policies of the university libraries, please refer to the Fordham University Library website at www.library.fordham.edu or the Fordham University Library Handbook.

Visual Arts Complex

LC: Lowenstein, Street Level, SL 24A-F
Visual Arts Office: Lowenstein 423, 212-636-6303

The 12,000-square-foot Visual Arts Complex at Lincoln Center has studios designed to offer the best possible environment for each discipline: A large airy painting and drawing studio, a dedicated graphics lab with all of the industry standard graphics programs, state-of-the-art film and video-editing and screening facilities, an architectural lab with computers, and large plotter printers and work tables. In addition, there is an outstanding photography area with computer and printing digital capabilities, a well-equipped darkroom, and separate finishing and critique rooms. We make every effort to keep all software and hardware up-to-date and equivalent to industry standards.

All studios are available to students whenever classes are not in session including weekends, evenings, and school breaks.

The department has two galleries at Lincoln Center. The Ildiko Butler Gallery is located near the 60th Street entrance. Exhibits feature senior student projects and museum-quality exhibitions of interest to the entire university community. The Susan Lipani Gallery, located in the Visual Arts Complex, features student work and the work of invited artists related to the curriculum.