

# SUPPORTING STUDENT SUCCESS

## Assistant Dean for Student Support and Success

At its core, Fordham University is committed to the holistic development of students' academic and personal success. We offer proactive academic support for our students through student-centered activities and programs, intentional goal-setting, and opportunities for personal and professional discernment. The assistant dean for student support and success can assist you in these areas, as well as connect you with other available resources at the University. Students can contact the assistant dean directly (Tracyann Williams, [twilliams126@fordham.edu](mailto:twilliams126@fordham.edu)) or be referred to develop an individualized success plan.

## College Writing Center

Providing more than a proofreading service, our tutors will work with you on a variety of logical, rhetorical, and grammatical concerns in your writing. We can assist you with any type of writing from your curriculum, from conception, to composition, to completion. Our aim is not only to help you perfect an individual essay; we want to help you develop the tools you need to become a better writer. Our service is free and, if you come with the right expectations and the willingness to participate actively in the session, extremely effective. Visit the FCLC tutoring website for more information.

## Mathematics Help Room

The Department of Mathematics runs a Math Help Room staffed by faculty and upper class math majors. It is located in Lowenstein QuinnX Library (street level). Appointments are not necessary. The hours for the Math Help Room are subject to the opening hours for QuinnX. The staffing schedule will be announced at the beginning of each semester. Any student at Fordham is welcome to come and seek help. There is no charge for this service. Visit the FCLC tutoring website for more information.

## Economics Tutoring Center

The Economics Department offers free tutoring services in ECON 1100 Basic Macroeconomics, ECON 1200 Basic Microeconomics, ECON 2140 Statistics I, and ECON 2142 Statistical Decision Making. Tutoring is primarily virtual, with some in-person hours to be announced. Visit the FCLC tutoring website for more information.

## Computer Science Tutoring

The Department of Computer and Information Sciences provides tutoring for students in CISC 1100 Structures of Computer Science, CISC 1400 Discrete Structures, CISC 1600 Computer Science I, CISC 2100 Discrete Structures II and CISC 2000 Computer Science II. There is no charge for this service. Visit the FCLC tutoring website for more information.

## Information Technology Services

Fordham University's information technology services are provided in support of your academic goals. Please visit the Student Technology Services website for detailed information on such services as My.Fordham, your Fordham email account, computer maintenance, and

security tips, IT Customer Care, recommended computer specifications, free software, computer labs, and the campus network.

## Fordham University Portal

The portal is the gateway to Fordham's online resources, including Blackboard; campus and personal announcements; your Fordham Gmail and Google Apps; and registration, financial aid, bill payment, and academic course information through Banner—the student information system. Tutorials online help you navigate and find the apps you need.

To access the portal, visit <https://www.fordham.edu>. On a small screen, click on the three horizontal lines at the upper right; on a larger screen go to the maroon navigation bar at the top of the screen. Click on Log in to the portal and enter your credentials. If this is your first time using the portal, you will need to claim your username. In the first time user's box, click the "Click Here to Claim your Username and set Your Password" link and follow the on-screen prompts. If you encounter problems, please call the Help Desk at 718-817-3999 for assistance; only they can help you validate your personal information and escalate the issue if necessary.

## Fordham IT Customer Care

Fordham IT Customer Care provides support to all Fordham University faculty, staff, and students. Questions about your computer's operating system, initial setup, software applications, claiming your username via the Portal ([my.fordham.edu](http://my.fordham.edu)), e-mail access, or network connection may be directed to ITCC by phone, email, or request form. Visit the website for more information.

Telephone: 718-817-3999

Email: [helpit@fordham.edu](mailto:helpit@fordham.edu)

## The Olga M. Ficarra/Francis J. Morison Language Laboratory

The Language Learning Centers in Lowenstein 412 (LC) and Keating B25 (RH) provide advanced instructional technology for language students in all the languages Fordham currently teaches (Arabic, French, German, Hebrew, Italian, Japanese, Mandarin, Spanish, and Russian), as well as access to international television stations and films. Whether you are enrolled in a language course or just want to study a language on your own, the Language Learning Centers are open for you to hone your language skills. Visit the website for more information.

## Gerald M. Quinn Library

The Gerald M. Quinn Library is located in the 140 West building at the Lincoln Center campus, with the QuinnX annex located across the hall on the first floor of the Leon Lowenstein building. Quinn supports the curricula of Fordham College at Lincoln Center, the Graduate School of Social Service, the Gabelli School of Business, and the Graduate School of Education. The Learning Commons on the first floor of Quinn Library offers open stacks and self-checkout of over 90,000 of the most recently published titles covering subjects supporting a myriad of academic disciplines. Approximately 350,000 books are housed in QuinnX. All HOLD requested items are available for pick-up on shelf units adjacent to the self-check kiosks at the first floor entrance to Quinn. An extensive collection of DVDs and CDs can also be obtained from QuinnX in the same fashion. Reading areas are located on all three floors of Quinn Library, along with access to public computing throughout. Over 1,500 periodical subscriptions (full-text online and hard copy) are also available to the entire Fordham community. The Fordham online catalog (OPAC) reflects the entire holdings of the Lincoln Center, Westchester, and Rose Hill collections and print materials can be sent to

patrons on all campuses upon request made through InterCampusLoan. More than 300 online databases may be accessed in the library or via remote access. Items at other universities are also available to Lincoln Center students through the InterLibraryLoan department. Reference consultations can be easily arranged from the library website or stopping at the library services desk on the second floor. In addition, the writing center is located on the second floor of Quinn Library. Please consult their website at [https://www.fordham.edu/info/20126/writing\\_center](https://www.fordham.edu/info/20126/writing_center) for further details.

For information regarding the hours, services, and policies of the University libraries, please refer to the Fordham University library website at [fordham.edu/library](http://fordham.edu/library).

## Visual Arts Complex

**LC:** Lowenstein, Street Level, SL 24A-F

**Visual Arts Office:** Lowenstein 423, 212-636-6303

The 12,000-square-foot visual arts complex at Lincoln Center has studios designed to offer the best possible environment for each discipline: A large airy painting and drawing studio, a dedicated graphics lab with all of the industry standard graphics programs, state-of-the-art-film and video-editing and screening facilities, an architectural lab with computers, and large plotter printers and work tables. In addition, there is an outstanding photography area with computer and printing digital capabilities, a well-equipped darkroom, and separate finishing and critique rooms. We make every effort to keep all software and hardware up-to-date and equivalent to industry standards.

All studios are available to students whenever classes are not in session, including weekends, evenings, and school breaks.

The department has two galleries at Lincoln Center. The Ildiko Butler Gallery is located near the 60th Street entrance. Exhibits feature senior student projects and museum-quality exhibitions of interest to the entire University community. The Susan Lipani Gallery, located in the visual arts complex, features student work and the work of invited artists related to the curriculum.